

BALMAIN DISCRETE MORTGAGE INCOME TRUSTS
ABN 47 109 865 590

How to reset your Balmain Private Investor Password and Security Question

Regularly updating your passwords means that even if someone finds an old or saved password, it will no longer be useful, and your data will be secure.

When coming up with a new password, you want something which can be safe from guesswork and hacking attempts. Make sure your password is long and strong. That means at least 8 plus characters. Making a password longer is generally the easiest way to make it stronger. Avoid using any personal information such as dates, addresses or names and make them grammatically incorrect to avoid guessing.

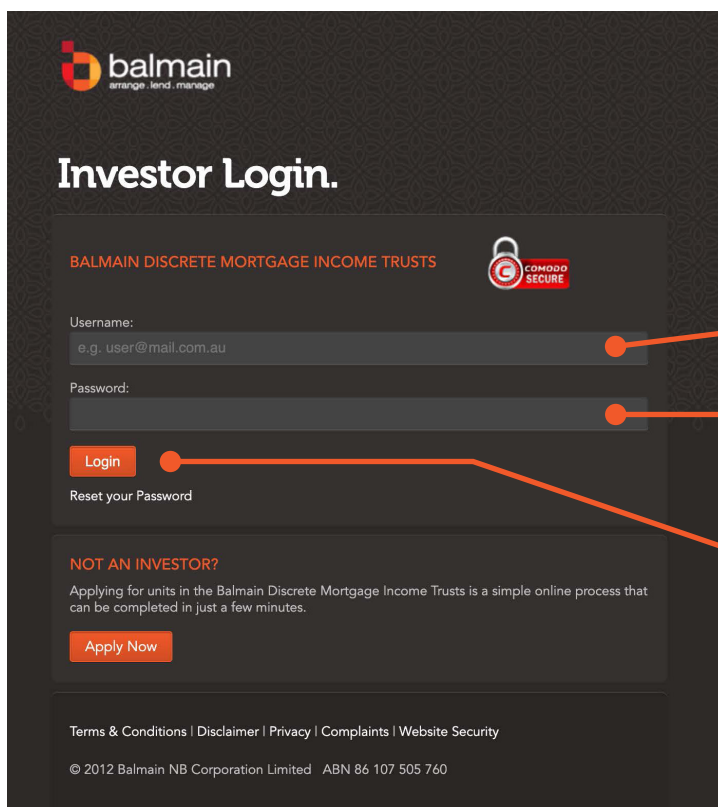
PASSWORD MANAGEMENT

To reset your Password and Security Question, please follow the below steps:

The screenshot shows the Balmain Private website interface. At the top right, there are four buttons: "Contact Us", "Apply", "Investor Login", and "Adviser Login". The "Investor Login" button is highlighted with a red circle and the number "1". Below the navigation bar, there is a main banner with the text "You be the bank." and an image of a man holding a tablet displaying "7.60% 48% LVR 12 Mths". Below the banner, there is a section titled "Online investments in stand-alone first mortgages." with a sub-headline "A smart way to diversify your portfolio?". To the right of this section, there are three columns of text: "You Choose.", "You're in Control.", and "We do the hard work." Each column has a corresponding "SEE HOW IT WORKS" or "VIEW THE INVESTMENTS" link.

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Visit www.balmainprivate.com.au and click on the red **Investor Login** button at the top right of the page.



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Investor Login.

BALMAIN DISCRETE MORTGAGE INCOME TRUSTS

COMODO SECURE

Username:
e.g. user@mail.com.au

Password:

Login

[Reset your Password](#)

NOT AN INVESTOR?
Applying for units in the Balmain Discrete Mortgage Income Trusts is a simple online process that can be completed in just a few minutes.

Apply Now

[Terms & Conditions](#) | [Disclaimer](#) | [Privacy](#) | [Complaints](#) | [Website Security](#)

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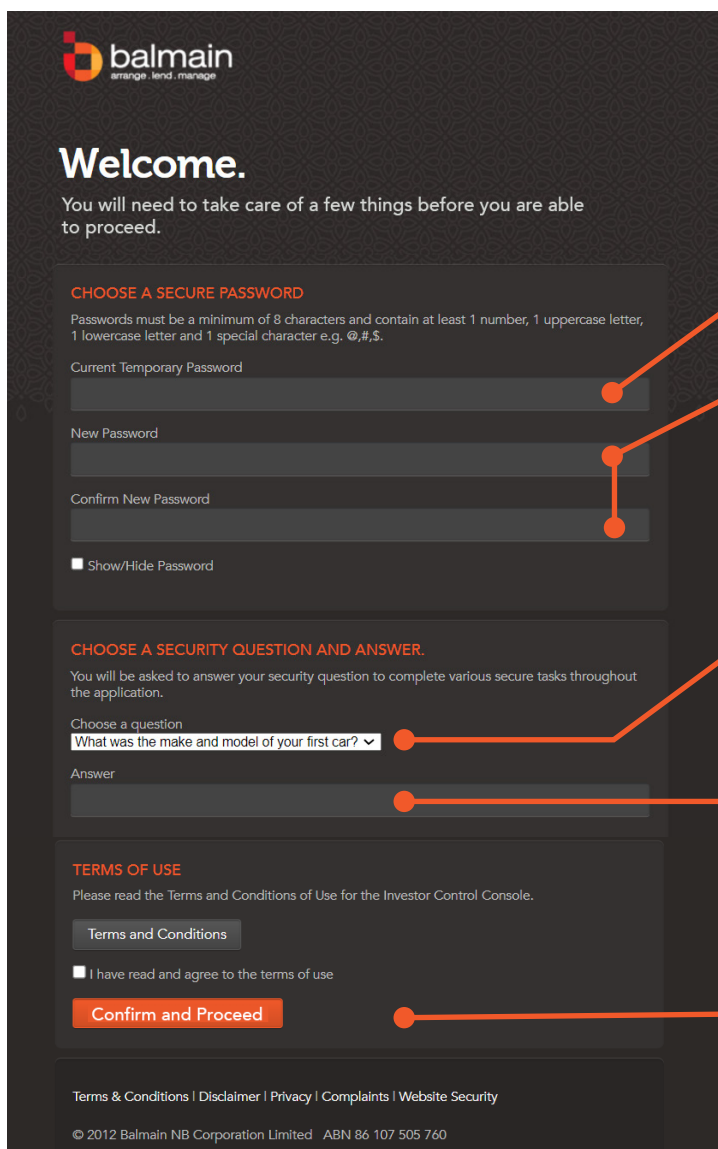
Enter your existing **Username**.

3

Enter your **Temporary Password** which has been sent via **SMS** to your registered **Mobile** number.

4

Click **Login**.



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Welcome.

You will need to take care of a few things before you are able to proceed.

CHOOSE A SECURE PASSWORD
Passwords must be a minimum of 8 characters and contain at least 1 number, 1 uppercase letter, 1 lowercase letter and 1 special character e.g. @, #, \$.

Current Temporary Password

New Password

Confirm New Password

☐ Show/Hide Password

CHOOSE A SECURITY QUESTION AND ANSWER.
You will be asked to answer your security question to complete various secure tasks throughout the application.

Choose a question
What was the make and model of your first car?

Answer

TERMS OF USE
Please read the Terms and Conditions of Use for the Investor Control Console.

[Terms and Conditions](#)

☐ I have read and agree to the terms of use

Confirm and Proceed

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Once again.

Enter your **Temporary Password** which has been sent via **SMS** to your registered **Mobile** number.

6

Enter your **New password** which must be a minimum of 8 characters and at least 1 number, 1 uppercase letter, 1 lowercase letter and 1 special character eg. @, #, \$.

7

Select a **Security Question** from the dropdown list.

8

Type an **answer** to the selected Security Question.

9

Check read and agree to the terms of use, then click **Confirm and Proceed**.

Hi Burt White Logout

Portfolio Information Investments Accounts & Settings Help

Whities Super Superannuation

SWITCH ACCOUNT

You are currently investing as

Whities Super Superannuation

ACCOUNT SNAPSHOT

Whities Super Superannuation

CASH INVESTMENT

Available Cash \$1,512.03

Interest Rate 0.10%

LOAN INVESTMENTS

Amount Invested \$115,087.97

of Investments 11

Average Return 6.34% net*

Total Units **\$116,600.00**

* Weighted Average Target Return - Loan Units

IMPORTANT: You have 50 unread messages READ MESSAGES

INVESTMENTS SUMMARY

LOAN INVESTMENTS

Investment	Loan Status	Open	Interest Rate	Expires On	Current Investment	
Commercial property with supermarket anchor Mount Alexander Road Sub-Trust	✓		7.25%	02/02/2023	\$25,160.91	Fully Invested
Residential Ferry Avenue Sub-Trust	✓		6.45%	03/12/2022	\$3,000.00	Fully Invested
Land The Northern Road Sub-Trust	✓		9.20%	30/05/2022	\$9,287.95	Fully Invested
Commercial property and residential townhouse Elizabeth Street No. 3 Sub-Trust	✓		6.70%	29/06/2022	\$2,068.58	Fully Invested
Commercial property Collins Street Sub-Trust	✓		5.35%	28/01/2023	\$7,000.00	Fully Invested
Commercial properties Paynes Lane Sub-Trust	✓		5.50%	09/12/2022	\$7,000.00	Fully Invested

Industrial - Future

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Continue on to manage your portfolios, your Password and Security Question have now been updated.

As always, please feel free to contact the Balmain Private Investments Team on 1800 138 231 or via email at balmainprivatesales@balmain.com.au with any questions you may have.

DISCLAIMER:

This information booklet is issued by Balmain Fund Administration Limited AFSL 333 213 ("Balmain"), the Responsible Entity of the Balmain Discrete Mortgage Income Trusts ARSN 155 909 176 ("Trust"). The information in this booklet is general advice only, it is not personal financial product advice and does not take into account your objectives, financial situation or needs. Before acting on any information, you should consider whether this information is appropriate for you in light of your own objectives, financial situation and needs and consult with your financial advisor. This is not an offer to invest in the Trust. You should obtain a copy of the Product Disclosure Statement ("PDS") and read and consider the PDS in its entirety before deciding whether to acquire units in the Trust. A copy of the PDS can be obtained from the website www.balmainprivate.com.au or by phoning our Sales Team during office hours on 02 9232 8888. The issuer of units in the Trust is Balmain. All investments in the Trust are subject to investment risk, including possible delays in payment or loss of income and loss of some or all principal invested. None of Balmain's or any of its associates, related entities, officers, authorised representatives or directors guarantee the performance of the Trust, or the repayment of monies invested.

When considering whether to acquire or to continue to hold units in the Trust, you should remember that an investment in the Trust is not a bank deposit or a term deposit, and is not covered by the Australian government's deposit guarantee scheme. Investing in the Trust has a higher level of risk compared to investing in a term deposit issued by a bank and there are other risks associated with an investment in the Trust. The key risks of an investment in the Trust are explained in section 9 of the PDS and also the Target Market Determination.